

# quality policy



**URS shall provide a consultancy service which achieves outstanding levels of client satisfaction by:**

- *fully understanding and conforming to the agreed requirements of the client;*
- *always delivering the right result first time;*
- *continually improving the effectiveness of the quality management system;*
- *ensuring that all our employees understand the quality management system; and*
- *gaining commitment from all of our personnel to the process of quality improvement.*

**David Williamson**  
Managing Director – URS Asia Pacific

**URS**